

## Undelete Customer Testimonials



“We have a process where our clients 'upload' billing files to us for processing. Due to PCI compliance we have to receive the file, seamlessly move it to the Secure lan segment and delete it off the DMZ Web Server. The successful moving of the file fails when there is a breakdown across the network, for whatever reason, but the Local Delete always works. So instead of having to call the client and have them re-upload the file, we simply go to Undelete, recover the file and move on. No company likes to call the customer to ask them to take action to solve an internal technical problem. Undelete works.”

**Kem Sisson, President, Money Movers Inc.**



“We use Undelete so often that almost all of our users know we have it, and count on it, to save them time in recovering files or folders that were accidentally deleted.”

**John Brigan, Sr. Infrastructure Analyst, Marion County Board of County Commissioners**



“Engineers have accidentally deleted very critical files on a network share. We've been able to quickly find/recover those files. In addition, the versioning capability has also been very valuable in that we could go back one or two (or more) versions. It's much better/faster than retrieving from a backup. Since backups are nightly, the last backup might not even have the file if it were created and deleted on the same day.”

**Bob Sauers, Executive Director, PCTEST Engineering Laboratory Inc.**



“Helped us recover CAD files when a large amount were accidentally deleted. Saved us time as we did not have to mount backup drives.”

**Jeff Hafer, IT Manager, Batesville Tool & Die**



“Excellent for quick recovery instead of having to go straight to disk or tape backups. The versioning has saved us by minimizing the amount of time getting our users back to work. We used it in the past when users say 'we did not delete the file' when Undelete indicates who and when the file was deleted.”

**Israel Ponce-Rodriguez, IT/IS Director, UAB Department of Pathology**

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"We use this tool constantly, and has been very vital in several situations where executive staff had been working on a presentation or spreadsheet for an hour or more and somehow deleted it and called our help desk to see if we could recover a file they had just created and accidentally deleted it. The ability to recover that file has been crucial and being able to provide the customer service with immediate results is great"

**Steve Lauer, Sr. Systems Admin, Maricopa County Clerk of the Superior Court**



"We have used [Undelete] for a number of years and the product works very well with little issues. It's especially helpful during tax season."

**Anonymous, Sr. IT Manager, Finance and Insurance Company**